PRODUCT WARRANTY

Regardless of the warranty period against evident or hidden manufacturing defects, all doors have a ONE YEAR warranty against damage which takes effect from the product’s delivery date and time or from the moment the product was made available to the customer.

Any claim within this period must be reported to the seller by reliable communication. The warranty only covers repair or replacement of manufacturing defects, that will have to be judged by the seller.

All parts subject to normal wear and tear due to use and atmospheric action, as well as elements potentially concerned by oxidation or corrosion when they are not correctly used or regularly maintained are excluded from the warranty. The seller does not offer warranty for any breaking, failure or inefficiency because of faulty installation, voluntary or involuntary handling, faulty maintenance or inability of the final user.

For the warranty period to take effect both parts must agree that the strict compliance with the attached usage and maintenance regulations is a necessary requirement.

Furthermore, neither the seller nor his collaborators or agents will be responsible for the inaptitude of the merchandise for the purpose expected by the customer or by the final user, or for its application. Similarly, they will not be responsible for the mistakes or technical changes regarding dimensions. The responsibility devolves only upon the buyer.

The delay or lack of payment, even if it’s partial, cancels the warranty. The warranty does not entitle the customer to suspend or to delay the agreed payments. Equally, the seller reserves the right to suspend the warranty if (1) the brand labels have been erased or removed, or (2) the product has obviously undergone changes or non-authorised mechanical handling. The warranty is exclusively given to seller’s direct customer. The buyers commit themselves to inspect the product as soon as they receive it.

Any repair or alteration executed by a person who has not been expressly authorised by the seller will result in warranty cancelation.